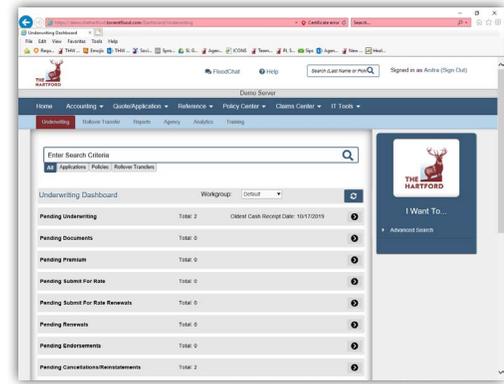


FLOOD INSURANCE SIMPLIFIED WITH THE HARTFORD



State-of-the Art Platform

Introducing The Hartford's industry-leading Flood Insurance administration platform, Hartford Flood Online, powered by Torrent Technologies. Through this online platform we empower you with all of the information that you need; from access to advanced reporting capabilities to an online portal for your clients, to pay their renewal of their policy, our goal is to set you up for success.



AGENT CAPABILITIES

- » **Online quoting with integrated Flood zones**
Automated integration with Excess Flood and Private Flood
- » **Policy transfers**
Move a few policies to an entire book with minimal time and effort
- » **Comprehensive reporting and analytic capabilities**
Access the timely information that's critical to the performance of your business
- » **E-Signature for client information capture**
Making policy issuance faster and easier
- » **Real-time claims administration**
Report and administer any claims directly online
- » **On demand training**
The resources to help make you successful



CAPABILITIES FOR YOUR CLIENTS

- » **Self-service options for renewal**
Saving you and your customer time
- » **Online claims submission**
Reporting a claim is fast and simple



TOP-NOTCH CUSTOMER SERVICE

Through Hartford Flood Online, we also offer a dedicated customer service team to help provide you and your clients with the best possible experience. Our service representatives are center experienced underwriters who have achieved the Associate of National Flood Insurance (ANFI) designation, demonstrating the highest level of professional knowledge about the NFIP. You will receive the best industry levels for call center services, policy issuance timeframes, new business growth, policy retention, and claims handling.

Want to learn more about Hartford Flood Online? Reach out to your local Hartford Flood Sales Representative.

The Hartford is a participant in the federal Write Your Own (WYO) Program, part of the National Flood Insurance Program managed by the Federal Emergency Management Agency (FEMA). WYO flood policies are underwritten by the federal government and issued, sold, and administered by authorized private insurance companies, including Hartford Fire Insurance Company, Hartford Insurance Company of the Midwest and Hartford Underwriters Insurance Company. Accordingly, Hartford WYO flood policies are written subject to the rules, regulations, terms, conditions, and availability of the National Flood Insurance Program, and are available in all states. For simplicity, this brochure does not include all the features, exclusions and limitations of the flood policy. All policies must be examined carefully to determine suitability for client needs and to identify any exclusions, limitations or any other terms and conditions that may specifically affect coverage. In the event of a loss or claim, the terms and conditions of the policy prevail.