



## The Hartford Flood Contact Sheet

Hartford Fire

| Agent Contact Information<br><a href="http://www.HartfordFloodOnline.com">www.HartfordFloodOnline.com</a> |                                                                                                               |
|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| Customer Service Phone Number                                                                             | 800-303-5663                                                                                                  |
| Customer Service Email Address                                                                            | <a href="mailto:TheHartford@torrentcorp.com">TheHartford@torrentcorp.com</a>                                  |
| Claims Phone Number                                                                                       | 800-787-5677                                                                                                  |
| Claims Email Address                                                                                      | <a href="mailto:HIGclaims@torrentcorp.com">HIGclaims@torrentcorp.com</a>                                      |
| eFax                                                                                                      | 206-299-5462                                                                                                  |
| Policyholder Portal<br><i>Online bill pay and report a claim</i>                                          | <a href="http://TheHartford.manageflood.com">TheHartford.manageflood.com</a>                                  |
| Mailing Address                                                                                           | Hartford Fire Insurance Company<br>PO Box 913385<br>Denver CO 80291-3385                                      |
| Overnight/Express Mail Address                                                                            | Lockbox Services<br>Hartford Fire Insurance Company<br>1740 Lincoln St. PO Box 913385<br>Denver CO 80274-0002 |
| Agency Download Email Address                                                                             | <a href="mailto:agencyservices@torrentcorp.com">agencyservices@torrentcorp.com</a>                            |
| Agency Download Phone Number                                                                              | 866-535-7419                                                                                                  |
| Underwriting Questions                                                                                    | 800-303-5663                                                                                                  |
| AOR / BOR Email Address                                                                                   | <a href="mailto:agencyservices@torrentcorp.com">agencyservices@torrentcorp.com</a>                            |
| AOR / BOR Phone Number                                                                                    | 866-535-7419                                                                                                  |
| Access Issues Phone Number                                                                                | 866-535-7419                                                                                                  |

